

Known Issues in Releases

Outstanding known issues awaiting resolution are distinguished by **PENDING**.

7.1909 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Unable to create Translate assignment with 4000+ question (D-36175)	When user tries to create a Translate assignment that has 4000 or more questions, the assignment does not get created and the navigation stays on the Assign Work to users screen.	N/A	PENDING
Question count not increased after changing a Language by Batch Edit (D-36293)	<p>Prerequisite: An itembank has 3 languages, English being default. There are 2 translate assignments to translate all English items to 1) French and 2) German. N.B. Languages in this scenario are examples, can be any language.</p> <p>Scenario: An item is translated from English to French using a Translate assignment.</p> <p>Then language of the French Translated item is changed to German using Batch Edit.</p> <p>Expected Behaviour: Assignment count in the French Translate assignment increases and source item gets added to it. Assignment count in German Translate assignment decreases and source item gets removed from it.</p> <p>Actual Behaviour: Assignment count in German Translate assignment decreases and source item gets removed from it. There is no change in French translate assignment as French version is considered to be existing.</p> <p>Problem: French version of the item cannot be created using translate assignment.</p>	N/A	PENDING

7.1906 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
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Custom Reports exporting without Metadata (D-35383)	Custom Reports were exporting without data in the Metadata columns.	The All Data report from Manage - Project Bank - Generate Report search will pull the required metadata information. This report is NOT available from the Manage - Reports tab.	PENDING
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7.1905 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Batch Adding/Removing Exhibits Erases User Tracking (D-35095)	When Batch Editing Exhibits (Adding/Removing) on items with exhibits - standalone/case - it was discovered that the User Tracking data would be erased for the current review state.	No workaround identified	PENDING

7.1904 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Failure to Change Item State from Completed (D-34697)	<p>1) When Items were <i>batch edited</i> from the "Completed" state, they would not move to the intended review state. The error log from the batch edit report would indicate a 500 error for all attempted items.</p> <p>2) Modifying Item State <i>manually</i> as a Project Manager away from the "Completed" state would also not complete the intended move. This is accomplished via the Question State dropdown at the bottom of the Examine Question page.</p>	Move items to the Validate state, and then to the intended review state. Users will need to configure the Project Settings to allow for 1+ users to validate questions in order to get this state to appear.	7.1905
Adding Collections to Projects adds all Item Bank Collections (D-34920)	As an Item Bank Manager, when collections were added to projects, the "All" selection would return all Collections within a given itembank instead of the given search criteria. This resulted in many more collections being added to the project than specified.	The collections can be selected individually and added without issue. The issue seems tied to the "All" dropdown when the search has been expanded to the larger item bank. Note that the search criteria works appropriately, but the "All" dropdown retrieves more than specified.	PENDING

7.1903 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Changing an item type duplicates Comments (D-34409)	When a preexisting question that contains comments has its Question Type modified all comments contained on that Question will be duplicated		PENDING

Cannot Center Align Images (D-34478)	When center-aligning or right-aligning an image within a stem, the image would revert back to its default left-alignment once submitted. This occurred when users clicked the image directly and then selected the alignment.	If users move their cursor either before OR after the given image and set the alignment, the alignment will stay set after the item is submitted.	7.1905
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7.1902 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Comments/References/Exhibits disappearing on the Modify Page (D-33678)	User removed data from Modify page, then cancelled changes (returned to Examine page), and then returned to the Modify Question page. When this is done to Comments/Refs/Exhibits, this data would disappear.	After clicking Cancel, if the user logs out of the application and then re-enters the Modify page for the given item, then the data will re-appear.	7.1903
Items Failing to Clone and turn Obsolete (D-33851)	Attempts to clone items individually (from the Examine Questions page) would fail on specific items. The State of the item would remain the same without changing to "Obsolete." This applies to the "Obsolete" method of item cloning.	The Batch Edit function will not have the same limitations. Project Managers can batch edit the same items without issues. Issue is restricted to the individual clone functionality.	7.1904
Apostrophe in User's name causes Java error preventing certain access (D-34027)	If a user has an apostrophe in either their first or last name within the system some areas of the application fail to load. Examples below: <ol style="list-style-type: none"> Users are unable to modify Enhanced Matching items as the enhanced matching canvas fails to load. Users are unable to modify the order of case items on the Add/Edit cases page as the 	Alter the users name to remove the apostrophe.	7.1905

7.1901 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
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<p>History tab not working upon second view (D-33023)</p>	<p>It was discovered that the history tab was not responding after the initial view. The tab would not open after being viewed the first time. This was happening in a few locations:</p> <p>1- Question Summary - accessed from clicking on the Stem under "Create Exam Form". Also via "View Item Bank" and clicking on item stems after returning a search.</p> <p>2- Review Questions - Any Reviewer with a question assignment will see this behavior.</p> <p>3- Observe Questions - Anyone with an Observer role.</p>	<p>Navigate away from the selected item, and then back to the item. The History tab will be viewable again. This is applicable when examining in lists. Users can also refresh their browser page to reload the item.</p>	<p>7.1902</p>
<p>User Batch Activate Not Working (D-33338)</p>	<p>The option to Batch Activate users from the Manage Users page is unresponsive.</p>	<p>Users can activate users individually.</p>	<p>7.1904</p>
<p>Reporting Group Validation Warning (D-33291)</p>	<p>Users have reported a validation warning when viewing generated reporting groups on the QTI builder page that states "This Reporting Group's blueprint does not come from the underlying project's blueprint document. Please regenerate this reporting group"</p>	<p>We've discovered that this warning has no bearing on exam build and has impact on the reporting group data that is extracted in the QTI. No workaround required, users can proceed with the export without issues.</p>	<p>7.1903</p>
<p>Preventing Advance/Return of items after mandatory metadata is set (D-33078)</p>	<p>When an item has a mandatory metadata field set on it and a reviewer is looking at the item, it will be seen that the Advance/Return buttons are disabled (as expected) due to the metadata field not being set. If the Reviewer goes in and assigns the value and then uses the Save/Finish Later button to close the item the system will not allow the Reviewer to choose the Advance/Return buttons to move the item and the message will still show that the mandatory metadata fields needs to be added.</p>	<p>There are a couple of ways to avoid this issue. The first is that the Reviewer can choose the Advance/Return button on the Modify screen when they add the needed metadata value instead of the Save/Finish Later buttons. The other option is to hit the previous button or navigate away from the page and then go back to choose the Advance/Return button on the Examine page.</p>	<p>7.1902</p>
<p>Users allowed to Approve items with Incomplete Assets (D-33088)</p>	<p>When an item contains an asset that is not in a Completed state, a Reviewer is able to Choose to Advance the item to complete. The system should prevent the item from going to complete and show a warning that the asset is not in completed state.</p>		<p>7.1902</p>

System showing incorrect message when required Blueprint is not set (D-33091)	When a project setting is turned on to require a Reviewer to classify items to a particular level, a reviewer should not be able to choose Advance/Return on the item until that blueprint level is set. In this case, the Reviewer will see the message that the required blueprint is not assigned and can go in an modify the item to add it. From there, if the Reviewer chooses the Save/Finish Later button to move away from the item, they will still see the warning message and not be able to click on the Advance/Return buttons on the examine page.	There are a couple of ways to avoid this issue. The first is that the Reviewer can choose the Advance/Return button on the Modify screen when they add the needed blueprint level instead of the Save/Finish Later buttons. The other option is to hit the previous button or navigate away from the page and then go back to choose the Advance/Return button on the Examine page.	7.1902
Synchronization Error within Review Assignment (D-32064)	Users have reported an issue with the following error within review assignments: "The Question can not be modified because the server expects to see another question in its place. This could be the result of a synchronization problem. Please use the top menu to navigate back to the page from where you came and try again." This occurs when simultaneous users are modifying items. It may be seen by certain users within the same given review assignment.	When this error appears, the modifications to the given item will still be saved. No workaround is necessary; users can move to the next item.	7.1903
Batch Removal for multiple Pop up exhibits not working (D-34138)	When items have multiple popup exhibits attached to them and a user tries to batch remove one of the exhibits from the item, it doesn't remove correctly and leaves a blank properties setting on the item. This will also make it so QTI will not export for the items and the popup will not be seen in Preview.	Edit the item and remove the popup exhibit from the Modify Item screen.	7.1904
Case Exhibit Showing up Twice in Collection DOCX format (D-33638)	When Cases are included as part of a Collection Word Export, there were reported instances where the case exhibit item was duplicated within the report.	This issue applies to the collection export only. The current export recommended for Case items is the Section or Exam DOCX export, which will not have this issue. Issue ONLY applies to the Collection DOCX export when associated with Case items.	PENDING

7.1812 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Reference Requirement Ignored on Case Questions (D-33065)	If a project config requires references AND allows for the creation of new cases it has been found that users are able to submit case questions without entering a reference.	No workaround identified.	PENDING

<p>"Margin" string prevents item save/submission (D-32689)</p>	<p>If an item contains the string "margin" followed by any numeric values (doesn't have to be consecutively) wrapped within a Span tag (present in the HTML source when you specify font size, style or color), AND there is additional text after this declaration also wrapped in a Span tag, the system will not allow users to save or submit items.</p>	<p>If font styles need to be declared add an additional declaration before the numeric values as in the example below:</p>	<p>7.1812 Patch</p>
<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">Source code</p> <pre style="border: 1px solid black; padding: 5px;"><p>What is the operating margin of 34?is it 12</p></pre> </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>It is not possible to submit as data needs correcting:</p> <ul style="list-style-type: none"> Margin unit set in other than px or pt. </div>			
<div style="border: 1px solid black; padding: 5px;"> <p>Question Type: Display-Type Question Number : Unsaved</p> <hr/> <p>* Question Stem:</p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p style="font-size: small;">Edit - Insert - Format - Table - Tools -</p> <p style="font-size: small;">Arial - 11pt - A - B I [align] [list] [ul]</p> </div> <p style="font-size: small;">What is the operating margin of 34? is it 12</p> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> <p style="text-align: center;">Source code</p> <pre style="font-size: small;"><p>What is the operating margin of 34?</p><p>is it 12</p></pre> </div> </div>			
<p>Check Spelling Link not checking spelling (D-32909)</p>	<p>The "Check Spelling" functionality only works within the currently selected box - Item Stem or Response option. When clicked, it only runs a check for the selected box, and disregards the other boxes. For example, if stem is selected, the spell check on all response options is not run.</p>	<p>Users can Click the "Check Spelling" button for each text box within an item. Also - the "Check Spelling" function under the editor can be run on each text box individually.</p>	<p>7.1901</p>
<p>Decimal Margins within Tables from Word (D-33407)</p>	<p>Users have reported issues with table margin-bottoms designated as .0001pt. These margins will not allow the item to submit properly. These margins are byproducts of a Microsoft Word export. Tables pasted from Word may have this issue.</p>	<p>Workaround requires users to replace ".0001pt" values with "0pt". Other option is to recreate table in the ExamDeveloper table editor.</p>	<p>7.1901</p>

Duplicate Sections not assigning Placeholders Correctly (D-33175)	When duplicating parent sections that contain placeholder sections, it was discovered that the Placeholder sections would assign additional placeholder sections when applied to an ExamForm. This can be seen on the "Build QTI Package" screen when exporting a QTI package. In particular, it appeared that ALL remaining placeholder sections would be applied to the duplicate section instead of those designated in the template.	Users creating templates can create sections manually instead of using the "Duplicate Sections" feature. This will create the appropriate number of placeholder sections without adding additional placeholders.	PENDING
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7.1811 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Outcomes not being recorded on User Tracking Tab when questions are advanced (D-32426)	Outcomes were being removed from the Manage - Examine Questions page when questions were being advanced from the Modify page. If items were advanced from the first Review tab (not Modified), then outcomes were recorded. NOTE: the rules for advancing items through review workflows were still being kept (i.e 3 votes to advance would still advance). However, the "to <review state>" would disappear from the Examine Questions page for previous review states.	Items can be advanced from the Review page. If items are being modified, then outcomes from previous review states will be removed.	7.1812

7.1810 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Unable to retrieve and view cases and case questions. (D-32986)	If a user were to change a Case Exhibit from a "Display-Type" item to any other item type when modifying it (Only if the case created did not have any case questions) the case would then break affecting that specific case exhibit as well as all other cases in that given project.	No work around identified. Please contact Pearson VUE ExamDeveloper@pearson.com immediately if this issue is discovered.	7.1902
Clone Case Questions creates Standalone Exhibit (D-32972)	Issue 1: When a user clones a Case Question the case exhibit will remain attached to the question but as a standalone exhibit. Issue 2: If split-screen exhibits are not allowed in a project users are not able to clone case questions due to issue 1 above.	Issue 1: Modify the created clone and remove the standalone split-screen exhibit from the question. Issue 2: Allow Split-screen exhibits temporarily from the configuration area of the application. After cloning and removing the exhibit reference you can disable.	PENDING

Unable to retrieve and view cases and case questions. (D-32196)	Users have reported the inability to view cases on the cases page and retrieve questions tied to specific cases. This is a result of deleting a draft case exhibit from the draft/return tab on the project writing summary page.	There is no workaround to remedy the issue after a case exhibit has been deleted; it is advised to avoid deleting case exhibits from the draft/rejected tab and rather delete the case itself from the cases page. We are monitoring the system for instances of this issue are are reporting to affected parties and correcting the data as needed.	7.1812
Excel Custom report failing with Compound item type (D-31932)	It was discovered that custom reports are currently failing if compound items are included.	No workaround to export this item type at this time; remove the compound items from the query to generate the remaining items on a report.	7.1811
Initial review decision is not removed if user goes back to a previously reviewed item (D-32331)	When a reviewer chooses to advance an item during a review assignment the item will show that the user has advanced it. If that user then uses the "Previous" button to navigate back to the item and then chooses to Modify the item and then Advance, instead of the modification counting as the first Advance vote, it's actually counted as a SECOND vote to advance.	Instruct users to not use the previous button during review until system is corrected.	7.1901
Error when Editing a Case with a Deleted Question (D-32411)	If a user attempted to edit a case in which a question belonging to the case had been deleted from the Write Question tab, the user would receive a kick-out message.	Questions deleted from the Cases tab will NOT produce this issue. Issue occurs when items are deleted from the Write Item tab instead of the Cases tab. This applies to items that are in a Draft/Returned state. It is advised that case questions be removed/added via the Cases tab.	7.1901

7.1809 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Clicking Save on an Enhanced Matching item not working (D-32077)	It was found that if a Reviewer was modifying an Enhanced Matching item and edits the Targets, Tokens or Labels, and they click the "Save" button, the system will show the user that changes have been saved, but they have not.	The Reviewer can make changes and then click the "Advance" button. That will save the changes made as well as Submit the item.	7.1811

Mandatory Metadata popup not displaying when uploading assets (D-31024)	If a project is configured to require certain metadata on an asset when uploading the system will not display the browser popup noting that mandatory metadata is required for a particular asset. Users are allowed to upload and save the asset to the system without adding the mandatory metadata. When attaching one of these assets to a question the system will prevent the user from saving the question until the metadata is specified for the asset.	System will prevent users from submitting questions that have assets that require metadata, but no workaround to enforce this when uploading an asset.	7.1810
Inability to delete comments from items (D-31982)	Given an item has an existing comment if a user were to open an item for modification (as a manager, reviewer, or writer) and they were to solely attempt to delete comment(s) without making further item changes the system will not remove the comment.	Make a change to any other area of the item after deleting the comment, such as a portion of the stem, options, metadata blueprint and then save. The comment will then be removed from the system. You will need to make another modification to the item to	7.1901
Unable to un-lock assets in locked state (D-34370)	Currently when an asset in in a locked state and is attached to a question, when a user tried to un-lock the asset, an error is generated and the user is logged out of the system.	You can remove the asset from any items that it is on and then un-lock it, but having an asset in a locked state really only prevents modifying the asset, it can still be used on new items without issue.	PENDING

7.1808 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
User Tracking Removed when Batch Editing Validate/Completed State (D-31887)	It was discovered that user tracking information (Advances and Returns) for review states is being removed on the latest item revision when a PM batch edits items to move them to a previous review state. For example say we have four review states: Review 1, Review 2, Review 3, and Review 4. Items pass through the workflow to either a validate or completed state, user tracking is captured on each review state. The project manager decides that the items must be moved to Review state 3 for re-review, the expected behavior is that the user tracking data is retained for Review 1 and Review 2 as these states present before Review 3, the actual behavior is that the user tracking information across all 4 states is removed on the latest revision. Please note that the data is still retained in the history of the items.	This issue is only related to batch edit. Users can move items from a completed state to a previous state from the Examine Questions page without issue.	7.1811

7.1807 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Metadata removed on Items (D-31138)	It was discovered that items are losing all metadata in the system after modifications are made. At this time we have not isolated the root cause of the defect but are working on this with the highest priority. Organizations with affected items have been contacted about the issue and we will provide daily reports of any newly affected items so metadata can be restored.		7.1810
Reviews not cleared after batch edit state change	When project managers move items back in the review workflow via batch edit the previous reviews in that particular state are not being removed as expected. Users with a review assignment that previously reviewed that item in that state are unable to review those items.	Project manager would need to manually move the items to a different review state and then back from the examine questions page. Reviewers could also be instructed to select the check box to "Include previously reviewed questions" on the Project Review summary page, but this would return all items assigned to be reviewed whether a re-review is intentional or not.	PENDING
Item Retrieval Issue (D-30540)	After returning items from a search if you were to select all items after the query executed and removed 5 (for example) from the first page only the items from that page would be examined/observed minus the 5 that you unselected.	Further filter you query to remove the unneeded items or navigate to another page link after running the query and back before examining/observing the questions.	PENDING
Adding a comment to items can update the User Tracking incorrectly (D-31280)	When a user edits an item to just add a comment (either through the modify page or batch edit) the user tracking for the previous version will get updated with an incorrect user name. If a comment is made while making an edit to an item the user tracking is correctly showing.		7.1809
Can't update Case Display through Case Question (D-30550)	When you search for a question that belongs on a case and then try to edit the case from the question, the application just hangs when you try to save the case and you are unable to navigate away from the modal. You need to close the browser tab and reopen and navigate back to the application. No change is made to the case either.	In order to edit the case you need to edit the case directly by searching for the case and editing it.	7.1808

Batch Editing of Dropdown Metadata (D-30595)	Batch editing metadata of the type Dropdown List will result in multiple values being added to the metadata field, rather than the expected behavior of replacing the current value with the new value.	<p><i>For items that need a dropdown metadata change:</i> manually change the values for dropdown-type metadata on an item by item basis.</p> <p><i>For items that have already been batch edited and contain multiple values:</i> open item for edit and submit, most recent Metadata will overwrite and only one value will exist.</p>	7.1808
Incorrect Revision Code exporting for Published Exams (D-30566)	<p>Both criteria below need to be met for this issue to present:</p> <ol style="list-style-type: none"> 1. A published exam form with subsequent published sections or an unpublished form with published sections AND 2. Export Revision Code must be enabled on the Exam form <p>After publishing the sections and form if a user were to modify one of the questions belonging to the exam form in question, the revision code would update upon export to the latest revision code. This only occurs in the section XML whereas the itempool XML shows the correct version based on when the form/section was published.</p>	<p>Clone the exam, republish and re-export so the latest revision exports on the exam</p> <p>or</p> <p>Modify the QTI in the section.xml file to reflect the appropriate revision code</p>	7.1808
Questions added out of order when adding items to a section (D-30525)	When a user searches for items to add to a section, selects the items and then clicks the "Add Contents" button, the items are added to the section but in a random order and not by Question ID order as expected.	After adding the items to the section, use the "Sort" dropdown list to sort the items by Question ID (or any other option) before saving the section.	7.1809
(Point and Click) Hot Area items showing as Hot Spot after modifying questions (D-30683)	For new and existing Point and Click items. When viewing a point and click item on the examine questions page the system will show the appropriately designated response type for a Point and click item, either Hot Spot or Hot Area. For items listed as Hot Areas if you were to open the item for modification the system will select the response type Hot Spot by default. If users aren't aware and submit the item it will then become a Hot Spot response type.	Ensure when modifying Point and Click items that the appropriate Response Type is selected before submitting an item. Existing items that have not been modified will export with the appropriate QTI settings.	7.1808
Question Statistics deleted after removing metadata values (D-30693)	When a project manager deletes metadata values from the manage metadata page they are prompted if they want to retain statistics. Even after selecting "Yes" to retain statistics the statistics are removed from all revisions of a question.	Remove the metadata from the items individually before fully deleting the metadata from the system.	7.1808

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
In Manage->Settings->Configuration->Questions, if the "Require writer to classify questions to level" is set, the "Write Question" link will not appear in the Develop Questions->Write page. (D-30049)	The setting of the "Require writer to classify questions to level" being checked is causing the "Write Questions" Link to be removed.	Uncheck the "Require writer to classify questions to level" , but then writers will not be required to assign Blueprints to items, but the "Write Question" link will be there.	7.1806 (Patch)
Prometric export shows changes made on published exam (D-30105)	When an item type is changed and that item is on a published exam, if you use the Prometric XML export, the item type will be changed on the XML export. This should now happen since the exam is published.	Do not change an item type for items on published exam or wait to publish it until all changes are made.	7.1806
Code Breaks in Form Level Item Statistics report for Block Text Metadata value (D-30119)	When exporting block text metadata as part of the Form Level Item statistics report html entities are being converted to characters.	Generate a custom report to return relevant metadata for questions on exam forms.	PENDING
Draft items not moving to correct state when batch editing (D-30290)	If a user chooses to Batch Edit items that are in Draft state to a review state passed the first one (without having the item submitted from the author first) the items that are in Draft state do not go to the correct Review State, they instead save as whatever the first Review state is in the project.	Have the Author Submit the item to get it out of Draft state or batch edit to the first review state and then batch edit again to the desired review state	PENDING
Users able to delete/modify blueprint nodes with published exams (D-30611)	When a project has exams that have been published, the blueprint document associated with the project should not be allowed to be edited. Currently edits are being allowed on the blueprint which in turn will show the incorrect blueprint classification to be showing on any exam exports. This will affect reporting groups as well as loft settings if used.	Before editing a blueprint document, please check your project to see if there are published exams.	7.1808

7.1805 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Internet Explorer: Enhanced Matching Question - Unable to add tokens, label, target in the editor. (D-29409)	Users have the inability to modify or create Enhanced Matching questions in the Internet Explorer Browser.	Please proceed to use Google Chrome or Firefox.	7.1806
Itembank Viewer/ Asset Viewer permissions not able to be set (D-29710)	From the Manage Itembank > Users Edit area, when a manager tries to assign a user one of the Viewer permissions, the manager is kicked out. This permission is not able to be added to a user.		7.1807

Sharing an exam to a new project does not share items (D-29544)	Previously when an exam was made editable in a new project, the items were made viewable in that project automatically. The system will not share the items automatically now and the user will have to share the items manually.	After making the exam editable, go to the "Add Questions" are and use the search for "On Exam" and then select the items to be shared to the new project.	PENDING
Review states showing out of order on Dashboard (D-30451)	When a reviewer looks at their dashboard and there are multiple review states in the project, the states are not showing on the dashboard in the same sequence as they are set to be in the project.		This is existing behavior not a defect.
Equations used in Metadata fields do not load (D-30807)	When an item has an equation that is used in a block text metadata field, it will not load in the equation editor.		7.1812
Custom report fails when including "associations" (D-30482)	When a user runs a Custom Report and chooses "Associations" to be included in the report, the report can sometimes fail. It is found to happen more often when there are large numbers of items included in the report.	Run the report on a smaller group of items (50 or less) if associations are needed	7.1810

7.1804 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Items changing Review states after removing review states from project (D-29423) STILL ANALYZING IF THIS HAPPENS IN A PREVIOUS RELEASE	When a user removes a review state from a project, even if there are no items in that state, the system can move items to a different state in the workflow.	Please run a custom report prior to removing any review states from a workflow so that the item states can be reviewed after removing it.	7.1807

7.1803 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Not able to submit item with Exam Advisor setting on (D-29109)	The setting "Check for spaces between sentences" is stopping some items from being submitted even if there is a space between sentences.	Turn off setting while editing the items that are causing the error	7.1806
Write Question Link is showing when "Restrict Users to only write assigned questions" is checked.(D-29237)	The setting "Restrict Users to only write assigned questions" checkbox when checked is not working properly, allowing users to write any questions they would like.		7.1902

Min Max settings on Point and Click Items in QTI (D-29321)	Before 1803 when authoring Point and Click items (Hot Spot/Hot Area) when exporting items in QTI Min/Max settings were automatically coded in the QTI based on the number of correct responses. In version 1803 this setting has been removed giving the candidate the ability to specify more responses than the number of correct responses.	Enable Min/Max configuration from the Manage-->Settings-->Configurati on page. Set the Min max for Point and click items to # correct for each property.	7.1805
Validation information not coming out in Custom Report (D-32454)	Items that have undergone validation and have validation data attached will not export that data in the Custom Report when checked.	Report for Blueprint Validation Angoff Information by Item	7.1902

7.1802 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Draft/Reject Count not Updated in Dashboard (D-28632)	If a user has no current writing assignments, the Draft/Reject count in their Writer dashboard will show as 0, even if that user has items in the Draft/Reject state on the Project Writing Summary page.		7.1804

7.1801 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Changing target and token size in EM items causing page to be unresponsive (D-28475)	When editing Enhanced Matching items, if a user sizes the target or token boxes smaller than the size of the text in the box, the application will become unresponsive and the user will have to force stop the page in order to proceed.		7.1805
Include Previously Reviewed checkbox not working (D-28476)	When a user completes their review assignment, it no longer shows on the Summary page since it is complete. Clicking the "Include Previously Reviewed" checkbox will bring back items that the user has reviewed before if there are still items in the assignment. Checking that box will not bring back items if the assignment has been completed.		7.1812

(Exam/Section) Clone and Translate failing	When translating a form or section to a targeted language the process is failing. Users will noticed when attempting to clone and translate an exam form the process appears to complete immediately but the form is never created. For sections the process continues to run and the system eventually times out with no section created.	Manually create your translated form/section using search criteria	7.1802
Split screen Ratio not able to be set	When adding an asset at the exam level, you are not able to change and save the ratio from 45%.		7.1802
Allow all Permissions role causing error (D-28674)	When the Allow All Permissions role was given to a user previously or tried to assign it as a new role, when trying to save the page the user will be kicked out.	Give the user the Manage Project role and a role that has Writer, Reviewer permissions	7.1804
Review Counts not showing correctly (D-29117)	For some users the counts showing on their dashboards and the summary screens are not showing the correct counts of items. When the user clicks the button to complete the assignment the correct numbers does show in the queue.	Deleting the assignment and reassigning it does correct the count for the user	7.1805
Not able to delete some exam forms (D-28241)	When trying to delete some exams, users receive an error stating "Error while deleting an exam"		7.1803

7.1712 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Reviewers can see all projects (D-27656)	When a user has reviewer permissions in one project and logs into the application, they are able to see all of the project names under an itembank. The user is not able to click on the project or see any content within the project, just able to see the names of the projects on the dashboard.		7.1801
Changes to Dashboard (D-28704)	Projects load slower in some itembanks when switching between projects. Also the list of projects showing on the Writer, Reviewer and Validator tabs on the Dashboard are no longer in alphabetical order.		7.1805

7.1710 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Choose My Own configuration Custom Report failing (D-27260)	When the Choose your own Configuration Custom Report is run on a large number of items, it is failing	Run the report on smaller batches	7.1801
Cursor moves when modifying comment text (D-27050)	When modifying comment text, the cursor will move randomly after initially specifying a cursor location to make modifications.		PENDING
'Cloned To' lists item multiple times (D-27053)	The History of the original item lists the cloned item multiple times in the 'Cloned To', this is due to revisions.		7.1712

7.1709 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Text in Enhanced Matching items showing too large (D-28702)	A conversion that changed the text in Enhanced Matching items from pixels to points in ExamDeveloper has made the text in the editor to show larger than it would be in the TSS.		7.1805
Review Assignment counts are not updating for an Item Reviewer (D-26758 & D-26759)	Item Reviewer assignment counts are appearing incorrectly than from the Manage > Users > Assign Questions for that specific Item Reviewer user.	Deleting the item reviewer assignment and recreating the review assignment based on the same criteria.	7.1711
Enhanced Matching - Assets in Label Boxes disappearing (D-26773)	When selecting 'Apply' for the label properties, the asset that is was initially attached is disappearing.	Please use the 'Reset' button to retain the asset.	7.1712
Paste from Word is keeping styles which are unsupported (D-26193)	Using the paste to word and QTI is generated there are some unsupported attributes that cause the QTI to crash during compilation		7.1712
Unable to modify label text alignment in Enhanced Matching Items (D-26652)	Attempting to modify an existing enhanced matching item, the ability to realign the label text properties will not be applied.		7.1712

<p>Unable to export External Items that contain Spanish character symbols (D-26696)</p>	<ul style="list-style-type: none"> • Create an External Item with Valid QTI containing an &iacute; or &oacute; or &aacute; or &iquest; or &ntilde; or &eacute; character • Submit the item without saving (if you save the item the characters are converted to their respective HTML entities and thus cannot be saved) • Add the item to an exam form and export <p>Actual Result: Error is returned</p> <p><i>"You are seeing this because an error occurred servicing the current request. Please quote the error described below when reporting the problem. An unspecified error has occurred. It is possible you may have been logged out of the system."</i></p>	<p>Side Note: <i>You cannot actually add these HTML entities in the External Item QTI Editor, when you paste in QTI containing the physical em-dash or en-dash character the system automatically converts them to HTML entities after saving the item.</i></p>	<p>7.1710</p>
<p>Option labels are being exported when the 'Turn Off Option Label' checkbox is selected (D-26656)</p>	<p>Selecting the exam form to build QTI Package and checking the box for 'Turn Off Option Label' at the section level. After saving and exporting the QTI still contains the for the Option Label.</p>	<p>Modify the QTI to remove the option label.</p>	<p>7.1712</p>
<p>linkrefid not being exported on QA Review form (D-26554)</p>	<p>Exporting a QA review form with an exam where External Id is being used as the item identifier, the linkrefid is not being exported for questions that have no external id.</p>		<p>7.1712</p>

7.1708 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
<p>"Choose your Own Configuration" Custom Report not downloading correctly (D-26680)</p>	<p>When running the Choose your Own Configuration report from the Custom reports page, the report is generated, however when the user tries to download the report, it is saved without the correct file extension (.xls or .xlsx) This is found only when using Firefox</p>	<p>Use a different browser or after saving the file, rename it to add the correct file extension before opening</p>	<p>7.1712</p>
<p>Options automatically reordering when on Metadata tab and hitting Return (D-26110)</p>	<p>When creating or modifying an item with either option labels as Alphabetic or Numeric, then navigate to the Metadata tab and without adding or modifying hitting 'Enter'</p> <p>Result: It will automatically reorder alphabetically or ascending</p> <p>NOTE: This is occurring since 7.1702 release</p>		<p>7.1711</p>

Modifying the font size for an option utilizing MathML, error occurs (D-26085)	When attempting to modify the font size of an Option and submitting, user is presented an error and must login back into the application. (One client specific)		7.1711
Unable to export External Items with &mdash and &ndash HTML entities (D-25821)	External Items with a — or – entity fail to export. This is valid QTI and should be allowed. Side Note: <i>You cannot actually add these HTML entities in the External Item QTI Editor, when you paste in QTI containing the physical em-dash or en-dash character the system automatically converts them to HTML entities after saving the item.</i>		7.1710
Unable to add items to Dictionary (D-25895)	When adding dictionary items and saving an error is occurring: <i>"There was an error saving the dictionary. This could be caused by missing system configuration (Help). Please contact the Administrator."</i>		7.1709

7.1707 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
<ul style="list-style-type: none"> Arabic Characters not being translated and are converted to "?????" (D-24710) Arabic - Question Mark needs to be Arabic Commas (D-24711) 	What is coming out of the combination of dynamic text and Arabic text is just questions marks.	Able to view correctly in TSS player	7.1711
When examining items and viewing the membership window details, the system will return to last modified item (D-25580)	When selecting and examining a grouping of items, when the initial item's membership details window is viewed via the questions metadata and then closed upon review with no modifications made. Proceeding to the next item, either through the 'Next' button or drop-down list and selecting the 'Modify' button, the initial item displays rather than the next item selected. This occurs when selecting an item ID from the membership window of a given item.		7.1710
Enemy items not being found due to preview exam validations (D-25432)	When trying to apply an enemy item from the modify question page they are unable to find the enemy item if they are both present on a Preview exam.	Get the user who previewed the questions to preview a single item to reset their preview exam.	7.1710

7.1706 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Issue with Matching items scoring (D-24578)	Issue with Matching Items scoring correctly. When the items have been created and exported the scoring action is adding 0 to the score variable upon selecting the correct responses, with both Default or Item scoring selected. Item scoring can be set for any number and it still outputs 0.	Test publisher to manually modify the QTI.	7.1707
Options Reordering on Custom Report (D-27794)	When the custom report is run, in some instances the options are showing in the incorrect order on the report. The data in ExamDeveloper is showing correctly, just the report information can be wrong.		7.1802

7.1705 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Item Similarity Tab appears on Review.aspx (D-24735)	When navigating to the Manage > Project bank area of the tool you will now notice that the tab "Item Similarity" now appears.		7.1708

7.1704 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Itembank Item and Asset Viewer permissions not editable (D-28468)	On the Manage Itembank > Users area, there are settings to allow a user to View the Items in the Itembank and View the Assets in the Itembank. These settings are not able to be edited from this area any longer.	To give users access to view the items, you can give them the Observe permission in all of the projects in the itembank.	7.1807
Blueprint classification disappears when items are removed (D-24339)	When items are removed from a project the blueprint classification disappears on the items. This results is the items not being searchable and/or when sorting from the Project Bank, the items with not appear listed.		7.1707
	At the ItemBank level, the inability to export any items in the custom report "Set my own configuration" regardless of question count. The file generated does not have an extension, therefore you are not able to open the file. Issue is related to the name of the Item Bank containing a semicolon (";")	<ul style="list-style-type: none"> Edit the Item Bank to remove the semicolon Add .xls extension to the downloaded file in order to view report. 	7.1705

Reference Autocomplete search not returning references (D-24069)	When attempting to add the reference to a new item or when modifying an item, the existing reference does not populate in the select reference box and the following message appears "Many more than 50 references were found. Continue to refine the search."	Please navigate to Manage > Configuration > References to enable the "Show drop interface (no auto complete) for reference selection." The active references in the project will then become available in the drop down list.	7.1704.1 Patch Release
<i>Remote Clients only 7.1704 or lower Releases)</i> Not receiving error logs (D-25399)	ErrorAutoLogEmailAddress moved to appsettings.config file in 7.1704 release. Pre-1704 remote clients will have this issue and solution is a Hot Fix patch for the hard coded email (rackspace). Remote clients should escalate to their Application Consultant.		Hot Fix is Required for Remote Client

7.1702 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Options automatically reordering when on Metadata tab and hitting Return (D-26110)	When creating or modifying an item with either option labels as Alphabetic or Numeric, then navigate to the Metadata tab and without adding or modifying hitting 'Enter' Result: It will automatically reorder alphabetically or ascending NOTE: This is occurring thru to 7.1709 release		7.1711
Not able to import statistics using csv template (D-23525)	When importing statistics using the csv template and uploading an error occurs: <i>Candidate (N) column not found or missing data for option(s).</i> Issue was related to the csv format not containing an Candidate (N) column		7.1705
Getting unexpected validation errors for some reports (ie - Exam Item stats report and Item stats report) (D-22974)	When navigating to Manage > Reports > Additional Reports and selecting either the Exam Item Stats report or the Item Stats Report. The Analysis group and Analysis set drop downs are unexpectedly auto set and a validation error occurs, resulting in the report unable to be generated.	Change Analysis set preselection to 'Default' in the project config, then go back to Additional Reports and manually select the analysis group and analysis set desired.	7.1704
Pending Assignment emails being sent in error (D-23262)	Users received emails for assignments that had not been completed. Some of the emails were over a year old. It was found that the mail job was timing out and not actually sending the assignments previously.	Users can go through and delete any assignments that are still outstanding in the system or turn off the email notifications for the project.	7.1704

Unable to open collections link from membership page (D-23057)	When opening the membership page and clicking on any collection link the page times out and the user is kicked out of the application.	Navigate to Manage->Project Bank->Collections and select the magnifying glass (view) button	7.1704
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7.1701 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Review states are not visible in HTML report (D-22595)	<p>As a manager, navigating to Manage > Project Bank > Retrieve questions. When selecting questions of different review states > Click on HTML button</p> <p>Expected result: HTML report should display the Review states of the question as Status</p> <p>Actual: Only Review is displayed in status label, and no states are mentioned.</p>		PENDING
Exception shown when clicking Take Exam (D-22718/D16407)	<p>On the Set Standard page, if a user clicks the "Take Exam" Button on the left of the screen, an exception is shown the user.</p> <p>Error</p> <p>You are seeing this because an error occurred in this application. Try one of three options:</p> <ol style="list-style-type: none"> 1. Press your browser's "back" button and try again. 2. If this does not work, close your browser and try to log back into the system. 3. If you continue to experience problems, send an email to examdevelopernonprod@pearson.com and describe what you were doing when the error occurred. <p>Please quote the server error described below when reporting the problem:</p> <p>Exception at Void Page_Load(System.Object, System.EventArgs): Object reference not set to an instance of an object.</p>	On the Set Standard page from the Summary Exam Listing, navigate to the Exam From Name then select the TAKE EXAM button.	7.1705

<p>Imaging tab on dashboard logs user out when selecting draft number (D-22875)</p>	<p>When a user selects a draft number from the dashboard with the "Imaging" tab selected the user gets logged out with an error.</p> <p><i>Actual result:</i> User gets logged out of ExamDeveloper with the error:</p> <p>Exception at Void InitListbox (Search.AssetSearchBase, System.Web.UI.WebControls.ListBox): Object reference not set to an instance of an object.</p> <p><i>Expected result:</i> User should be taken to the Asset search page.</p>	<p>Navigate to the Prepare Asset tab and select the <i>State is Draft</i> in the search criteria then click on the Retrieve Assets button.</p>	<p>7.1704</p>
<p>Incorrect verbiage when retiring users (D-22529)</p>	<p>When users are frequently inactivated and activated that users have active assignments assigned to these users, the following message is displayed:</p> <p>"By choosing to retire the selected user(s), any write, review or validate assignments will be deleted and they will no longer have access to the system. Are you sure you want to retire the selected user(s)?"</p> <p>The assignments are not being deleted from the user(s), which is the expected behavior. Therefore, the verbiage needs to be corrected.</p>		<p>7.1702</p>

7.1612 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
<p>Question with Exhibit is displayed twice on Add Exam page, when same question is added to different sections and sections in Exam (D-21481)</p>	<p>With the Configuration setting for "The same item can be added to multiple sections within the same exam form" set to "ON". When adding a item containing and exhibit to multiple sections to an Exam Form, the item will appear correctly in the first section, however will appear twice in the other section. Click HERE for an example.</p>		<p>7.1702</p>
<p>Exception on View Exam Form Page when select pagination (D-21478)</p>	<p>When navigating to Create Exam form>View Exam Form and selecting 50 Item per page drop-down, an exception occurs.</p> <p>Timeout expired. The timeout period elapsed prior to obtaining a connection from the pool. This may have occurred because all pooled connections were in use and max pool size was reached.</p>	<p>Select for Pagnation 40 or less items per page.</p>	<p>7.1702</p>

Unable to export exam when question type is changed while modifying the question (D-21210)	<p>When a question type is changed to an item contained on an Exam form, the QTI package will not export and an error message occurs:</p> <p>"You are seeing this because an error occurred servicing the current request. Please quote the error described below when reporting the problem: An unspecified error has occurred. It is possible you may have been logged out of the system.</p>		7.1701
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7.1611 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Users getting kicked out when viewing membership tab	Users are reporting random kickouts when viewing the membership link on specific items	To check enemy relationships, exam and section associations you can run a custom report	7.1612

7.1610 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Sorting by Blueprint not functioning on Create/Edit Exam page (D-21328)	After adding unsectioned items to an exam form selecting the Blueprint ID from the drop down and selecting the "Sort" button does not function	<p>There are two workarounds:</p> <ol style="list-style-type: none"> 1. Create a section and re-order the items by blueprint and then attach the section to the exam form 2. Use the ExamImportTemplate.xls to import an exam with the items in the desired order 	7.1704
Unable to load Display Type Items using XML template. (D-20798)	Question gets imported, but it is not displayed on Mange>Import page.	Use Excel Template or enter Display-Type items manually.	7.1701
Unable to download a Section HTML Output Reports (D-20621)	After an HTML Output Report generates, selecting the Download Report Button, the content disappears with only the Section title appearing and the report does not download.	<ol style="list-style-type: none"> 1. Search for items belonging to a particular section from the Search Questions screen. 2. Select all and run the HTML report. 3. Download the Report. 	7.1612
Wildcard characters in QTI Builder sometimes replaced by double or incorrect characters (D-20883)	In some cases, the "\$" and "#" wildcard characters are being replaced with two characters (e.g. "AB" rather than simply "A") or incorrect, non-legal characters.	Manually correct the section idents in the exported QTI before compiling.	7.1611

<p>Unable to Get reference by PubMed Id in Question (D-20839)</p>	<p>On Reference tab, selecting "Add Reference" button and attempt to enter PubMed Id then clicking "Get PubMed reference" button</p> <p>Result: The Remote Server returned error: (500) Internal Server Error</p> <p><u>Note:</u> this was prompted by a change to the PubMed API on the NCBI side.</p> <p>To be able to use the updated API, a change in ExamDeveloper was required (and made in the 7.1611 release).</p> <p>Clients using versions of ExamDeveloper earlier than 7.1611 will not be able to use the PubMed feature since those versions use the previous version of the API.</p>	<p>Due to API update from NCBI</p>	<p>7.1611</p>
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7.1609 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
<p>Cases containing tables that a header column that is merged across multiple columns causes the expansion/contraction of columns occurring in all cells below the merged header when split screen divider is adjusted in TSS.(D-20473)</p>	<p>When split screen divider is adjusted in the case stem containing a table that has a header column that is merged across multiple columns, it causes the cells to expand/contract. Click here for a before screenshot of table with no adjusted made to the split screen divider. Click here for a after screenshot of table after split screen divider is adjusted.</p>	<p>y default QTI creates only one <colgroup> tag containing the width attribute for the 1st column under the merged header, not for remaining columns, resulting in a dynamic width. For resolution, add to each remaining columns the <colgroup> tag and setting the width attribute value accordingly within the QTI.</p>	<p>7.1612</p>
<p>Spreadsheet: Condition Statement generated for unscored cell in QTI (B-49993)</p>	<p>When using Test driver scoring on a spreadsheet item if you were to specify an unscored cell by unselecting the "Apply Scoring" check box the QTI generates a null condition statement for that unscored cell, thus not allowing the item to score properly.</p>		<p>7.1611</p>

7.1608 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
<p>Asset metadata warning message appearing when it should not (D-20071)</p>	<p>Incorrect warning message about required metadata appearing after attaching an asset to metadata field in some projects</p>		<p>7.1705</p>
<p>Duplicate images appearing in the HTML export of a collection (D-20097)</p>	<p>Images in items are sometimes appearing duplicated in collection HTML export</p>		<p>7.1702</p>

Users unable to choose review states when changing asset state (D-20296)	Users are unable to select one of the asset review states when trying to change the state either through examining the asset or batching editing.		7.1612
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7.1607 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Not able to sort by "Editable On" in some Item banks (D-19860)	Not able to sort by "Editable On" in some Item Banks		7.1609
Unable to cancel or save changes to case leadin when inside of the edit case popup (D-19776)	Unable to cancel or save changes to leadin when inside of the edit case popup		7.1608
Spreadsheet asset attachments don't output default 'maxcolumn' and 'maxrow' settings in QTI (D-19867)	Spreadsheet asset attachments don't output default 'maxcolumn' and 'maxrow' settings in QTI		7.1608

7.1606 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
Issue with Font format when text is underlined in item (D-20598)	Underlined fonts in an item are displaying incorrectly. Click here to see an example.		7.1701
MathML items not keeping italics in ExamDeveloper (D-19492)	MathML is not maintaining the italics formatting		7.1607

7.1605 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
MathML not inserting formula into items(D-19107)	MathML appearing as broken image link in item editor		7.1607
Blueprint Dropdown (D-19110)	Blueprint dropdown is not always populating during item writing		7.1606

7.1604 Release

Title (Internal #)	Description	Work Around (if known)	Fixed in Release
SVG Thumbnail exporting too large in TSS (D-27686)	When an svg file is uploaded and set to be used as an exhibit asset type, when the image is exported on an exam, the thumbnail that is created for the image is too large.		7.1803

<p>Draft state Spreadsheet item is moved to review state or completed state from examine page when max row or max columns are beyond the limit (D-20228)</p>	<p>Create a Spreadsheet type question with a Maximum row > 500 or Maximum columns > 100 and save as a draft. When a manager examines the question from Manage > Project Bank, the state is changed to a review state or Completed.</p>		<p>PENDING</p>
<p>Exhibit QTI exported in wrong order (D-18874)</p>	<p>Sometimes QTI does not compile when using exhibits as the Compiler expects exhibits to appear in the itempool file before the items that refer to them.</p>	<p>In QTI itempool, move exhibits to beginning of the file.</p>	<p>7.1705</p>
<p>Split Screen Exhibit window does not fully expand (D-18934)</p>	<p>When a split screen exhibit item is created and exported with only an asset attached an extra material tag is generated in the QTI, thus preventing full expansion of the asset (image/PDF).</p>	<p>Remove extra <material> <mattext /> <material> tags in itempool.xml file under asset reference on exhibit item.</p>	<p>7.1612</p>